

TELECOMMUNICATIONS AND INTERNET SERVICES PRICE LIST

Telecommunications

Telephone Calls	BT Standard Business Rates
Answering Service (One telephone number answered by Reception in your company name, calls transferred internally or messages taken) <i>or</i> One extension with handset, direct-dial (DDI) telephone number to your office, and voicemail	Included in office rent
Temporary Answering Service (e.g. when you are out of the office):	
Message taking	50p per message
Call transfer or message relay to external UK number	£1.00 per call

Monthly Rental and Support	1-2 extensions in total	3+ extensions in total
Extension with handset, voicemail and DDI number	£12.00 per extension	£10.00 per extension
Mobile/desktop app for use with above extensions (available for Android, iPhone/iPad, PC and Mac) – allows the user to log into their extension from anywhere where they have an Internet connection.	Free download	
Poly VVX250 handset instead of Poly VVX150 (4 programmable line keys, compared to only 2 line keys on the VVX150; the VVX250 also has a colour, rather than mono display, with higher resolution)	£2.00 extra per extension	
Extension without handset (to use with mobile/desktop app only)	£2.00 less per extension (not applicable to extension included in rent)	
Calls and collaboration package: <ul style="list-style-type: none"> Unlimited calls to UK local, national and mobile numbers; some UK numbers are not included, e.g. those beginning 03, 08 and 09) Access presence information from other extensions, team messaging, organise audio/video conferences (requires mobile/desktop app) 	£10.00 extra per extension	
Additional DDI number, e.g. for ring group	£2.00 per DDI number	

Internet Services

Monthly Rental and Support	1-3 users/PCs	4+ users/PCs
Internet Access (including network equipment and cables)	£22.00 per user/PC	£85.00

Prices are quoted excluding VAT and are invoiced on a monthly basis.